

UTILITIES SET UP AUG 2026

When you move into a bills not included property, ensure you set the utilities are set up promptly and check these instructions before arrival.

Electricity and/or Gas

If you do not know which companies currently supply the property, use Ofgem's official supplier-finding service. It is unlikely we know who they are as tenants are able to change to who they wish to supply.

<https://www.ofgem.gov.uk/finding-your-energy-supplier-or-network-operator>

Contact the existing suppliers with your name and number and meter reference. Location of meters is below:

- 46 Wellington St 1: Gas in kitchen, elec in cupboard in front room/hallway/
- 46 Wellington St 2: Gas in back garden, elec in cupboard in hallway.
- 56-58 Ebury Rd (All Flats): Elec meters in box by front door with padlock with a code: The code is 0000
- 41 Cranbrook: in a meter cupboard ask concierge.

Important Ebury power note: Sometimes you need to PRESS A on the meter at Ebury Rd as the meter can cut out when it is not used for a while and there may be no power on arrival. Simply hold down A to resolve it.

Council Tax

You must contact the council online and advise them you have moved in if you don't we will get letters and you will incur charges /fines from the Council:

<https://www.nottinghamcity.gov.uk/information-for-residents/council-tax/report-a-change/>

If you are a student you should get an exemption certificate from the University and then get the Council Tax Account set up and the bill 0.

Water

Water is always Severn Trent in Nottingham. You should contact Severn Trent as soon as you move in:

<https://www.stwater.co.uk/my-account/moving-home/>

WIFI

It is up to you to choose who you go with as your Wifi provider. We recommend using You Switch to find a deal most suitable.

It is ok for you to get the installer to install a new telephone line/router line, consider this written permission.

TV Licence

If you are watching TV you will need to buy a TV Licence. You can set this up online: www.tvlicensing.co.uk